



पश्चिम रेलवे  
WESTERN RAILWAY

मंडल कार्यालय  
प्रतापनगर, वडोदरा- 390004  
Divisional Office, Pratapnagar  
Vadodara-390004.

SFT5/Accdt.Genl./2024

Date: 13.03.2024

Sr.DEE/TRO/BRC, Sr.DOM/BRC & Sr.DEN/Co/BRC

विषय: इयूटी के दौरान कर्मचारियों द्वारा ब्लूटूथ / हेडफोन के उपयोग पर प्रतिबंध ।  
Prohibition of Bluetooth/Headphone usage by staff during Duty Hours.

It is brought to your attention a critical safety concern regarding the usage of Bluetooth devices and headphones by staff during duty hours.

On 29.10.2023, a regrettable incident occurred involving Train No. 08532 (VSKP-PSA Passenger) in the KPL-ALM section of the WAT division. The collision resulted in significant damage and more importantly, loss of lives.

Upon preliminary investigation, it has been determined that the crew of Train No. 08504 failed to adhere to signal protocols, leading to the collision. Disturbingly, it was revealed that the crew members were distracted by watching a cricket match on their mobile phones, facilitated by the use of Bluetooth devices or headphones. This egregious discharged for safety protocols is unacceptable and puts countless lives at risk.

Regrettably, this incident is not an isolated one. Similar instances of staff using Bluetooth devices or headphones while on duty have been reported in the past, underscoring the urgent need for action.

In view of the above, it is requested to issue necessary guidelines prohibiting the use of Bluetooth devices and headphones by staff during duty hours. Such distractions compromise the safety and efficiency of railway operations and must be strictly prohibited to ensure the well-beings of all stakeholders.

वरिष्ठ मंडल संरक्षा अधिकारी  
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पश्चिम रेलवे, वडोदरा  
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Copy to – 1) DRM/BRC: For kind information please.  
2) ADRM/BRC: For kind information please.  
3) All BOs/BRC: For kind information & necessary action please.

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